

Lifetime Limited Warranty



ANSI/KCMA A161



Serenade Cabinetry takes pride in building durable, high-quality cabinets. Our products are certified by the Kitchen Cabinet Manufacturers Association (KCMA), which assures you that Serenade Cabinetry complies with the rigorous standards approved by the American National Standards Institute (ANSI).

Serenade Cabinetry also provides a limited lifetime warranty to give you peace of mind. As long as you own your own home, Cabinetworks Group warrants that Serenade Cabinetry products will be free of defects in material and/or workmanship under normal use. Should defects become apparent, Cabinetworks Group will elect at its discretion to either repair or replace the defective material, free of charge.

This warranty is only applicable to products used in residential applications within the United States, is not transferable to subsequent owners, and covers only parts and materials of the product supplied by Cabinetworks Group. Not covered under this warranty are the labor costs to remove and reinstall materials, subsequent damage or transportation of the defective product, countertops, appliances, plumbing fixtures, etc. and related components such as fittings, appliances, etc.

Our obligation under these warranties shall be limited to the repair or replacement of any part or parts that prove defective as determined by our review. The repair(s) or replacement(s) are contingent upon the current product offerings of styles and construction options with the Serenade Cabinetry products at the time of the Warranty Claim. If a claim is filed after a Serenade Cabinetry product becomes obsolete, we reserve the right to replace the defective component with a like component of the same or similar style.

This warranty will become VOID if the cabinets are in any way modified, improperly installed, or damaged prior to or during the installation. Furthermore, this warranty will not apply to cabinets damaged by misuse, neglect, acts of God, exposure to moisture, exposure to extreme temperatures, or normal wear and tear. This warranty also does not apply to Thermofoil, Melamine or Acrylic products that discolor, de-laminate or bubble if installed without the use of properly installed heat shields

adjacent to appliances or fixtures that generate high temperatures, such as lights or ovens. In addition, these warranties do not apply to cabinetry purchased and ordered unfinished.

If components are replaced, Serenade Cabinetry cannot guarantee the finish of the replacements will exactly match the finish and appearance of the components originally purchased in the residential application. This is due to the changes that naturally occur during the products' aging process, affecting color, woodgrain, etc.

Please note that natural woods vary in color and exhibit color changes as they age. Cabinet colors darken or lighten over time due to sunlight, smoke, household cleaners and other environmental conditions. Painted product may eventually show visible cracking around the joint areas. These variations are considered the natural characteristics of the material in relation to their environment and are not covered under these warranties.

This warranty is the exclusive warranty of Serenade Cabinetry and is in lieu of all other warranties, expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose. This warranty gives you specific legal rights and you may have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

To obtain replacement(s) under this warranty, contact your authorized Serenade Cabinetry dealer, who will arrange for inspection of the cabinet. A dated sales receipt as proof of purchase is required to obtain benefits from this warranty. Serenade Cabinetry reserves the right to inspect the claimed defective cabinets. If you have difficulty obtaining assistance, please write to:

Cabinetworks Group
Attn: Warranty Dept – Serenade
10501 10th Street
Waconia MN 55387
SerenadeCustomerCare@cabinetworksgroup.com

In keeping with our policy of continued product improvement, the manufacturer of Serenade Cabinetry reserves the right to change product specifications without notice.